

# WOWVAC PRO™

WOWVAC PRO provides a comprehensive warranty for its vacuum system to ensure your satisfaction with our product. The warranty terms are as follows:

- **Warranty Period:** The warranty period for the WOWVAC PRO is one year from the date of purchase.
- **Coverage:** This warranty covers defects in materials and workmanship under normal use and maintenance.
- **Not Covered:** The warranty does not cover damages resulting from improper use, maintenance, unauthorized alterations, or any use not in accordance with the product's user manual.
- **Warranty Service:** If a defect arises during the warranty period, WOWVAC PRO will, at its discretion, repair or replace the product with a comparable unit, free of charge.
- **Shipping:** Customers are responsible for shipping costs associated with warranty claims. WOWVAC PRO will cover the return shipping costs for repaired or replaced products.
- **Warranty Extension:** Customers have the option to purchase an extended warranty for an additional fee. The extended warranty can extend the coverage period up to five years from the original purchase date.
- **Claim Process:** To initiate a warranty claim, customers must contact WOWVAC PRO's customer support at [support@wowvacpro.com](mailto:support@wowvacpro.com). The customer support team will guide them through the warranty claim process and provide a Return Merchandise number for product return.
- **Proof of Purchase:** A valid proof of purchase, such as a sales receipt or order confirmation, must accompany any warranty claim.
- **Limitation:** This warranty is non-transferable and applies only to the original purchaser and customers based within UK and the EU.

WOWVAC PRO is committed to providing first class customer service and ensuring the longevity of our products. Please don't hesitate to contact us if you encounter any issues with your WOWVAC PRO.